HOW TO: Adjust Safari's Security Preferences to Allow Flash Content in Adobe Connect

77 Faye Buckley February 20, 2015 Adobe Connect

To adjust Safari's security preferences to allow Flash Content in Adobe Connect, please follow the steps below:

When you use the Adobe Connect Add-in on Mac OS X 10.9, 10.8, or 10.7 with Safari 6.1 or 7, you may see the following message: "You don't have the Adobe Connect domain name in the Safari Flash Player security settings."

The new Adobe Connect 9.0.2 add-in should resolve this issue. You can install the new add-in in the following circumstances.

- You try to start or join 9.0.2 meeting for first time and have older version of the Add-in installed.
- You start screen sharing, application sharing, or share PowerPoint (PPTX format) files, and don't have the latest version of the Add-in installed.

For Mac OS:

- 1. To download the Mac Add-in: http://helpx.adobe.com/adobe-connect/kb/connect-902-add-in.html
- 2. Save the file when prompted; by default, it's saved in the Downloads folder.
- 3. Open the Downloads folder and open ac_addin_mac_250.z to extract the package (the package name isadobeconnectaddin-installer.pkg).
- 4. Open adobeconnectaddin-installer.pkg to launch the installer.
- 5. Follow the installer prompts to install the Add-In.

Online URL: https://hdkb.clemson.edu/phpkb/article.php?id=77