

Central for Groups at Clemson FAQ

716 Laurie Sherrod April 12, 2023 [Central](#)

Central

[1\) What is Central?](#)

Central is a Clemson application that allows you to create Groups and/or manage the users in Groups. These groups can be used to share messages or data in Canvas, Listservs, and Box.

[2\) How do I access Central?](#)

Open a browser and go to <https://central.clemson.edu>

[3\) How do I create a new Group?](#)

To create a new workgroup, you will need to use Central.

1. Navigate to <https://central.clemson.edu> and log in with your Clemson username and password.

To create a workgroup in Central:

1. Click on + CREATE in the upper right corner.



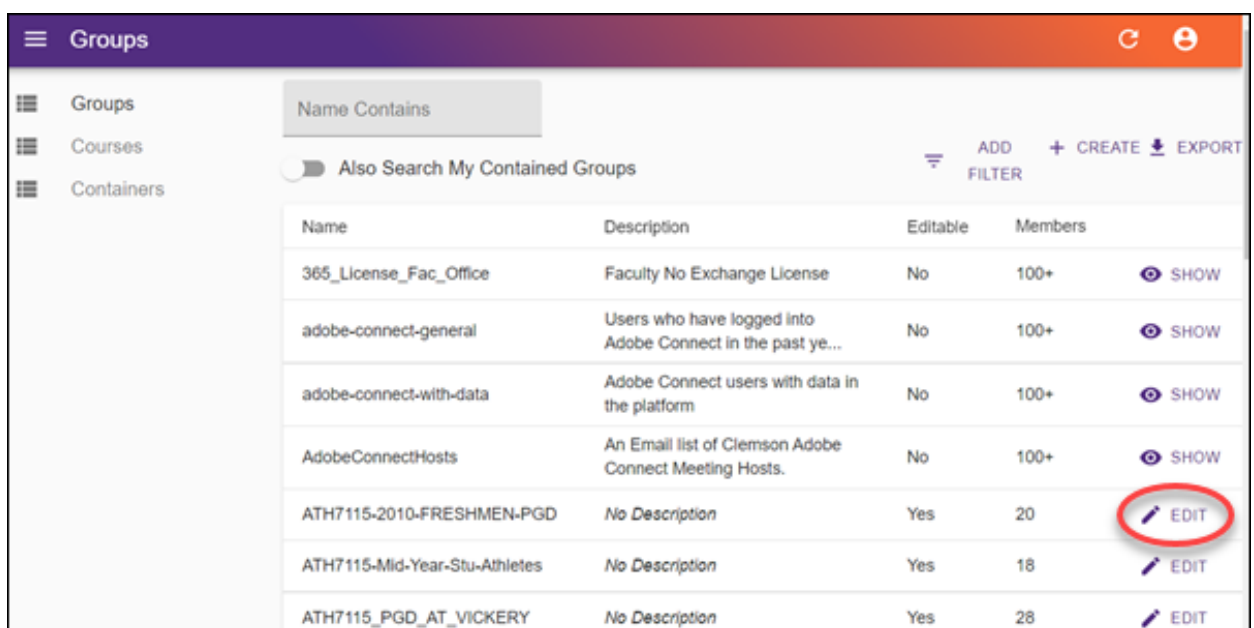
2. The Create Group window will be displayed.

The screenshot shows a web interface titled "Create a new Group". On the left is a sidebar with a menu icon and three items: "Groups", "Courses", and "Containers". The main content area has a purple header bar with the title. Below the header, there are several fields and toggles. A red arrow points to the "Group Name" field, which contains the text "ClemsonITTrainers" and a purple checkmark icon. Another red arrow points to the "Description" field, which contains the text "Test Group" and a green circular icon with a white 'G'. Below these fields are five toggle switches, all currently in the "OFF" position. A red arrow points to the "Shared Filespace" toggle, which has a purple label and a description: "(\\group.clemson.edu\\group\\workgroups\\<Group_Name>)". The other toggles are "Box.com", "Canvas (This feature is by request only. Please send your request and justification to ITHelp@clemson.edu.)", "ListServ (<Group_Name>@lists.clemson.edu)", and "Email Owners on All Group Changes". At the bottom right, there is a purple button with a white floppy disk icon and the text "SAVE". A red arrow points to this button.

3. Enter a **Group Name** in the field provided. The Group ID must be a minimum of 9 characters long and no greater than 26 characters long. Hyphen(-) and underscore(_) are the only special

characters supported. Spaces are not acceptable. Enter a Description (this is a required field) - the group will not be created without a Description. When a checkmark is displayed, you have selected an acceptable group name that is not already in use by another Clemson group.

4. Enter a Description.
5. If you want the group to have a Box folder, select **Box**.
6. If you want the group to have a shared Filespace, it is recommended that you select **Shared Filespace**. If you want this group to have a Canvas account, email ITHELP@clemson.edu.
7. If you want the group to have a ListServ, select **ListServ**.
8. Once you have selected all of the options you want for your group, click **SAVE**.
9. If you see "Please remember to save your changes at the bottom of the page." Click **SAVE** a second time.
10. Later on, if you want to edit your member list or delete your group, you may return to <http://central.app.clemson.edu>. You will see a list of your groups. Find the one you want to edit and click on **EDIT**.



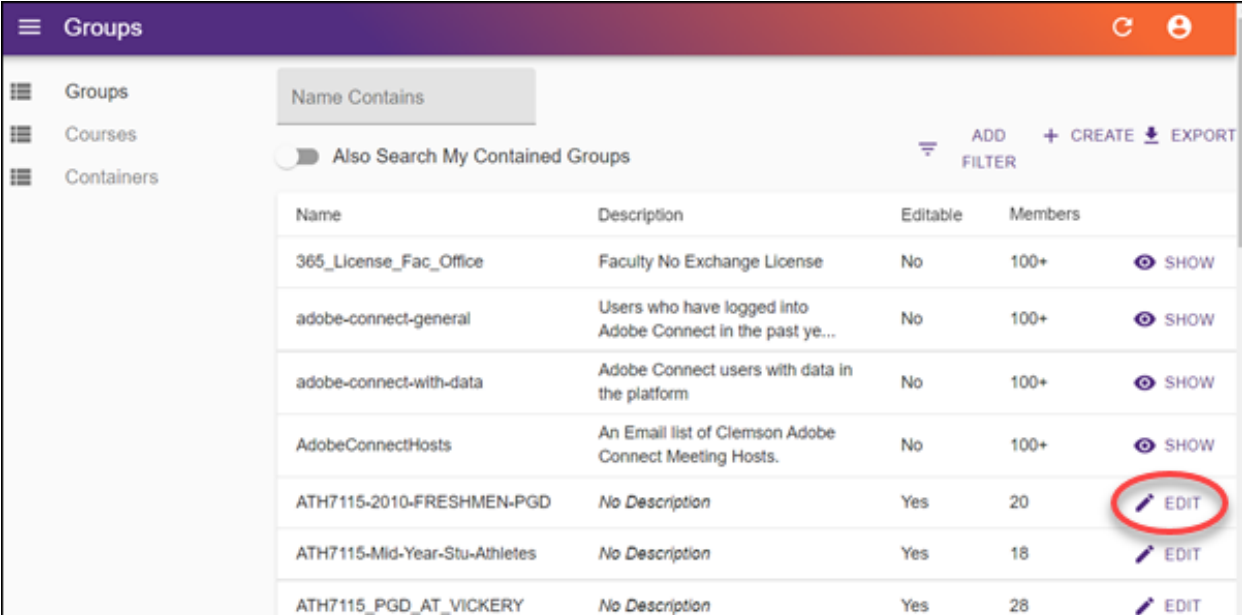
Name	Description	Editable	Members	
365_License_Fac_Office	Faculty No Exchange License	No	100+	SHOW
adobe-connect-general	Users who have logged into Adobe Connect in the past ye...	No	100+	SHOW
adobe-connect-with-data	Adobe Connect users with data in the platform	No	100+	SHOW
AdobeConnectHosts	An Email list of Clemson Adobe Connect Meeting Hosts.	No	100+	SHOW
ATH7115-2010-FRESHMEN-PGD	No Description	Yes	20	EDIT
ATH7115-Mid-Year-Stu-Athletes	No Description	Yes	18	EDIT
ATH7115_PGD_AT_VICKERY	No Description	Yes	28	EDIT

11. At this point, click on **USERS**. If you want to delete your group, at the bottom of the page on the right side, you may click **DELETE GROUP** if you want to delete it.

4) How do I manage owners and members in a Group?

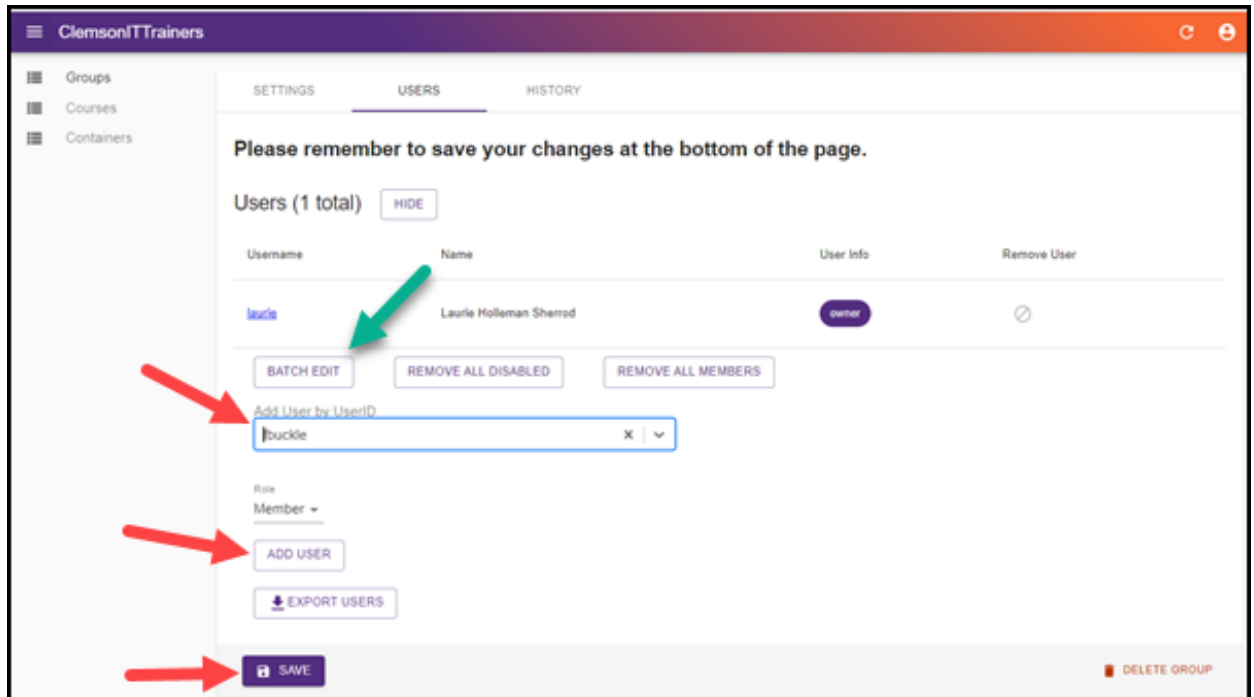
You can enroll new owners or members individually or by batch.

1. Go to <http://central.clemson.edu> , find your Group, click on **EDIT**.



Name	Description	Editable	Members	
365_License_Fac_Office	Faculty No Exchange License	No	100+	SHOW
adobe-connect-general	Users who have logged into Adobe Connect in the past ye...	No	100+	SHOW
adobe-connect-with-data	Adobe Connect users with data in the platform	No	100+	SHOW
AdobeConnectHosts	An Email list of Clemson Adobe Connect Meeting Hosts.	No	100+	SHOW
ATH7115-2010-FRESHMEN-PGD	No Description	Yes	20	EDIT
ATH7115-Mid-Year-Stu-Athletes	No Description	Yes	18	EDIT
ATH7115_PGD_AT_VICKERY	No Description	Yes	28	EDIT

2. To add users one at a time, click **USERS** and "Add User by UserID" field and type in the User Name of a Clemson user. The default Role is Member. If you want the user to be an Owner, click on the Role field and change it to Owner. Then click **ADD USER** and **SAVE**.



3. Or, you can add users using Batch Edit. To do this you will need a list of UserIDs separated by commas. If you have more than 1000 users, separate them into separate batches. After clicking **BATCH EDIT** (green arrow on previous screen), click in the Members field and type (or paste) the list of user names separated by commas. Then click **SUBMIT**.

Batch Edit

Changes made here will be reflected in the membership table, but you will still need to save. This form accepts usernames separated by commas.

Owners

tiger

Members

tiger1, tiger2, tiger3

CANCEL

SUBMIT

There are many ways to get your list of user names. But one option is to use Excel. Here is a sample way you could use it. If you have your list in an Excel sheet, make a copy of it - and then delete all of the columns except the one with the Clemson UserIDs - leaving it in column A. Then in cell B1, put a comma. Copy that to all of the cells below it that have data in column A except for the last cell (we don't need a comma after the last UserID). Go back to cell C1 and type in this formula: =A1&B1 - then copy that formula to the cells below it. It would look like this sample:

	A	B	C
1	david	,	david,
2	sarah	,	sarah,
3	peggy	,	peggy,
4	joey	,	joey,
5	adele		adele

Highlight the cells in column C that have data, copy to the clipboard (press Ctrl-C). Then go to the Members field in Central, paste from the clipboard (press Ctrl-V). This will work for up to 1000 users at a time.

6. After clicking **EDIT** and **USERS**, if you have users, you can select one and click on the trash can to delete him. Or there is a Delete Group option at the bottom of the screen to delete the entire Group.

ClemsonTigers

Groups

Courses

Containers

SETTINGS

USERS

HISTORY

Please remember to save your changes at the bottom of the page.

Users (3 total)

HIDE

Username	Name	User Info	Remove User
		owner	
		member	
		member	

BATCH EDIT

REMOVE ALL DISABLED

REMOVE ALL MEMBERS

Add User by UserID

Role

Member

ADD USER

EXPORT USERS

SAVE

DELETE GROUP

[5\) How do I create a Listserv using Central?](#)

From Central, you can create a Group, and then enable a Listserv for that group. Once enabled, you can use the email address of the Listserv to email the group. For detailed instructions on how to do this, here is an article:

[Click here for an article on how to create a Listserv using Central.](#)

[6\) How do I use Central to share a Box folder with a Group?](#)

Clemson Box offers storage sharing for groups created and managed in Central. Note that employees can create a workgroup either for a class or a group of any kind.

Open a browser and go to <https://central.clemson.edu>. You should see your workgroups here. If there is not already a workgroup for the group you want, you may click on the +CREATE in the upper right hand corner to create one.



If there is already a group, you may scroll to it and click the **EDIT** button beside it.

Groups				
Groups	Name Contains			
Courses			ADD + CREATE EXPORT	
Containers	Also Search My Contained Groups		FILTER	
Name	Description	Editable	Members	
365_License_Fac_Office	Faculty No Exchange License	No	100+	SHOW
adobe-connect-general	Users who have logged into Adobe Connect in the past ye...	No	100+	SHOW
adobe-connect-with-data	Adobe Connect users with data in the platform	No	100+	SHOW
AdobeConnectHosts	An Email list of Clemson Adobe Connect Meeting Hosts.	No	100+	SHOW
ATH7115-2010-FRESHMEN-PGD	No Description	Yes	20	EDIT
ATH7115-Mid-Year-Stu-Athletes	No Description	Yes	18	EDIT
ATH7115_PGD_AT_VICKERY	No Description	Yes	28	EDIT

Then click **USERS**. Now click on the circle beside **Box.com** to create a Box folder for your group. Note that selected items appear like the ListServ one does below.

☐ [OFF] Box.com

☐ [OFF] Canvas (This feature is by request only. Please send your request and justification to ITHelp@clemson.edu.)

☒ [ON] Shared Filespace

\\group.clemson.edu\group\workgroups\ClemsonITTrainers

☐ [OFF] ListServ (ClemsonITTrainers@lists.clemson.edu)

☐ [OFF] Email Owners on All Group Changes

You will need to add the members of your group. One method is to add them one at a time. If you have just created a new group, you will have a choice to add members at the end of the creation process. If you previously created the new group, from the list of groups on the home page of Central, you can

select your group and click the **EDIT** button. Then click **USERS**. Once you are here, type in the name of a user under the **Add User by UserID** choice. As you type it in, it will say “User not found” if you type in an invalid user name. Once you have a correct one, it will be black. Then click **ADD USER** and add any additional ones you want. When you are finished adding users, click **SAVE** at the bottom.

	Username	Name	Role
<input type="checkbox"/>	tiger	Clemson Tiger	owner

Add User by UserID

Role
Member

ADD USER

BATCH EDIT

SAVE

For large Clemson classes or large groups, you may use **BATCH EDIT**. You may type in (or paste if you have it available somewhere else) a list of the usernames with a comma after each one. And then click **SUBMIT**. Here is an example:

Batch Edit

Changes made here will be reflected in the membership table, but you will still need to save. This form accepts usernames separated by commas.

Owners

tiger

Members

tiger1, tiger2, tiger3

CANCEL SUBMIT

Another way to do this would be to use Excel. You could download or type in a list of Clemson user names in an Excel file in column A (removing any other data from the sheet). For a Clemson class, you could take a copy of the roll and strip out every column except one with user names in it. Here is one set of instructions that could be used:

- Open an Excel workbook with only one column of data – the user names of the members of your group in column A.
- Type a “,” (just a comma) in cell B1.
- Copy cell B1 to all of the cells below it until every user name has a comma beside it except the last one (we don’t need a comma at the end).
- In cell C1, type in the formula: =A1&B1 (the result will be the user name with a comma after it)
- Copy cell C1 to all of the cells below it that have user names

Here is a sample of how this might look:

	A	B	C
1	david	,	david,
2	sarah	,	sarah,
3	peggy	,	peggy,
4	joey	,	joey,
5	adele		adele

Now highlight all of the cells in column C that have data (with commas). Select Edit, Copy or press Ctrl-C on your keyboard to copy the data to your clipboard.

Go back to the browser where you have <http://central.app.clemson.edu> open and you are in EDIT GROUP. Click on BATCH EDIT.

Now click on the box that says Members. Press **Ctrl-V** on your keyboard to paste the list with commas between the user names.

Batch Edit

Changes made here will be reflected in the membership table, but you will still need to save. This form accepts usernames separated by commas.

Owners

laurie

Members

david,
sarah,
peggy,
joey,
adele
|

CANCEL

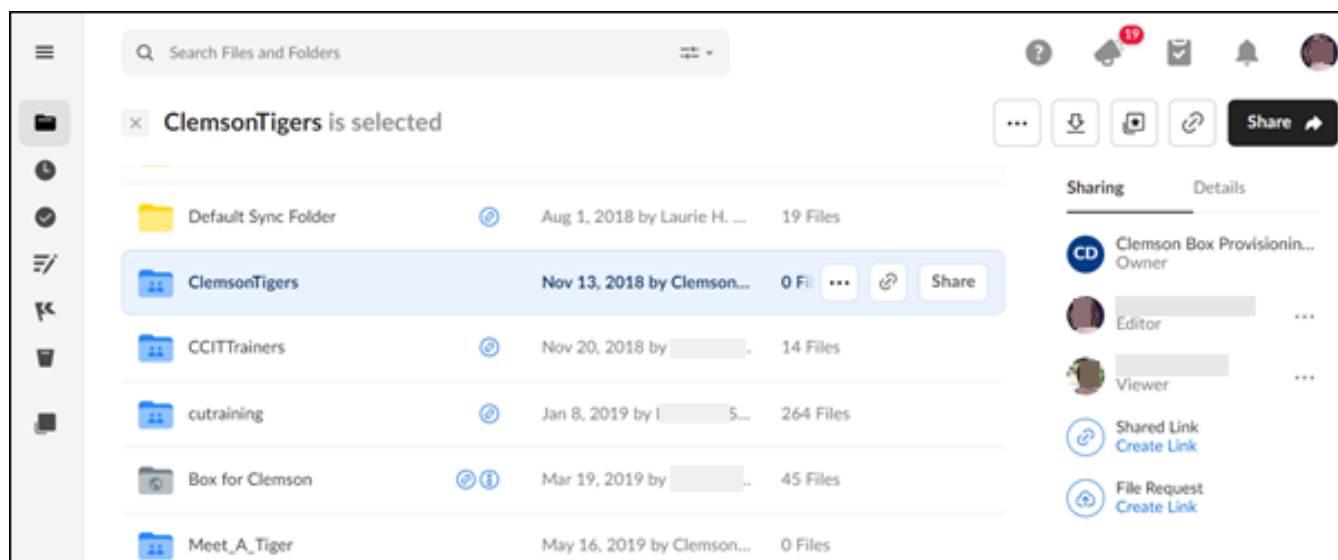
SUBMIT

Click **SUBMIT** to add the users to your Group as Members.

If you go to you will see the new folder in your Box (it will have the same name as your group). You

will be the Editor for the folder (which means you may or delete files or folders to it). If your members (or students) go to <http://clemsontigers.box.com> they will see the same folder. But they will be Viewers – which means they will not be able to add or delete files or folders.

Here is a sample. If you click on the new folder, it will open. You will see the Collaborators on the right-hand side.



Note: you are the editor – which means you may upload files here. The other members of your group are viewers – which means they can see the files, but not delete or upload files. You may change their permissions from here if you like. Note that an account named “Clemson Box Provisioning Driver” is the actual owner of the folder if it is created from Central.

Here is an article with more information on [Creating Listservs lists in Central](#).

Here is an article with more information on [Clemson Box groups created from Central](#).

If you need more information, email ITHELP@clemsontigers.edu or call 864-656-3494.

Online URL: <https://hdkb.clemson.edu/phpkb/article.php?id=716>