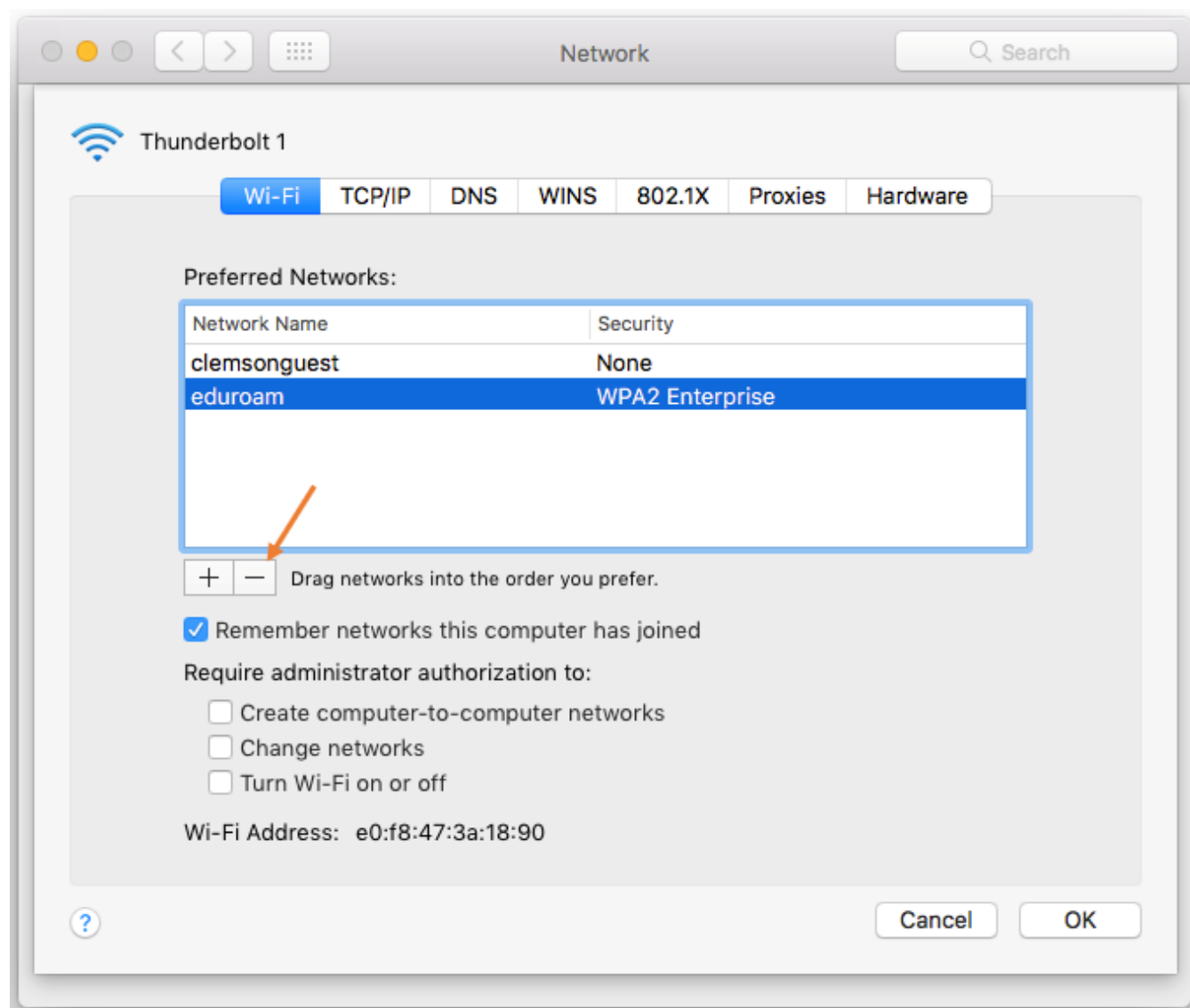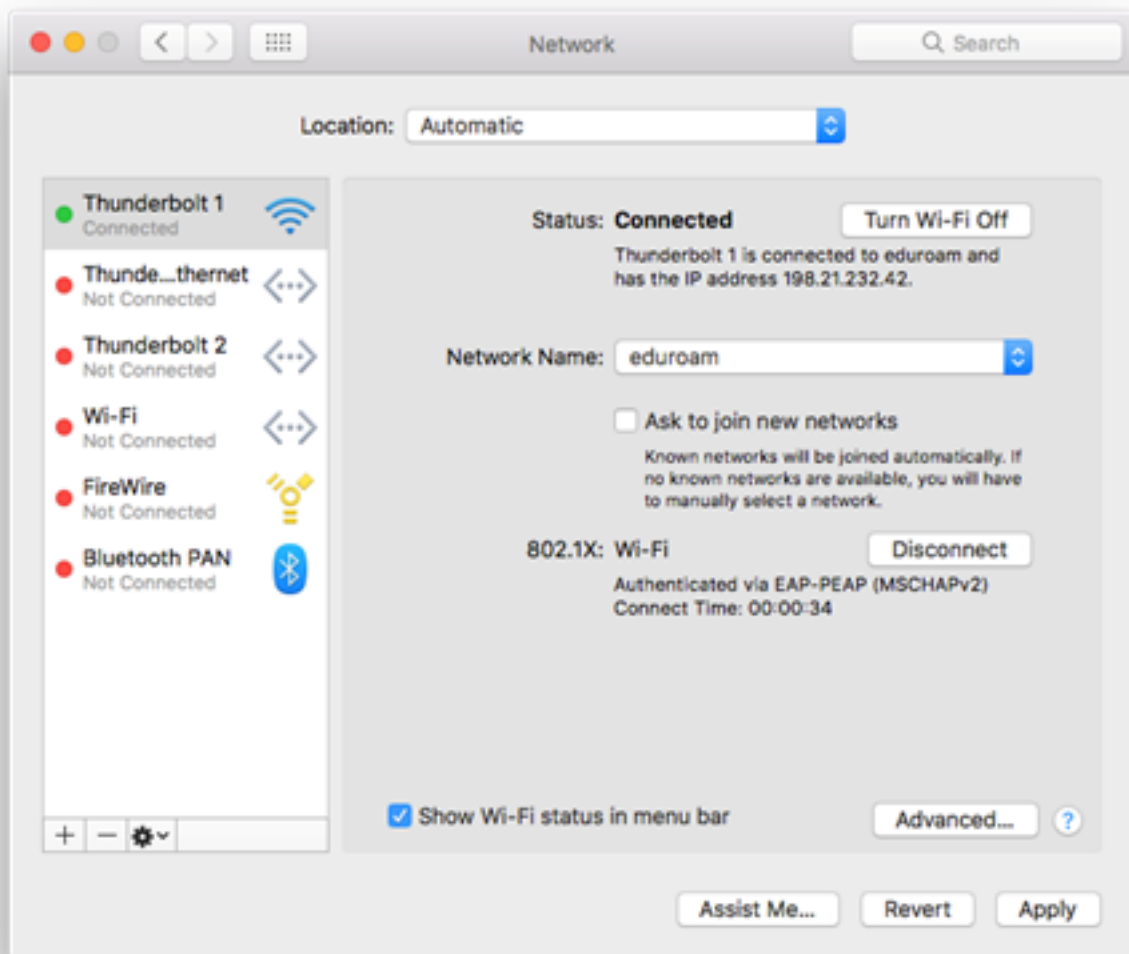# How to remove eduroam on a Mac

697 Laurie Sherrod June 28, 2023 [Network, Phones and Cable](#)

If you are having trouble with eduroam after changing your Clemson password, one option to clear out the old one is to remove eduroam. Here are the instructions to do this on a Mac.

Click on the **Apple** in the upper left-hand corner, then **System Preferences**, **Network**, **Advanced**. Now select **eduroam**. Then click the "**-**" to remove eduroam, and **OK**.

Once it is removed, it should rescan for eduroam and you can log in with a new username and/or password. To get back to it, click on the **Apple** in the upper left-hand corner, then **System Preferences**, **Network**, **Advanced**. Then click on **eduroam.**

You will need to log in to eduroam now, using your username@clemson.edu (do not put a "g" in it), and your Clemson password.

If you need more assistance with this, email ITHELP@clemson.edu or call 864-656-3494.