HOW TO: Verify Your Clemson Password is Working Properly Using CUVPN

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If a user is unable to log into a system and there is a question of whether it is an incorrect password or an issue with permission, there is a way to test the password. This is particularly useful if a user is able to login successfully at one location but unable to at another location (some web pages do not test an incorrect password as stringently as others).

To test the password, please follow the instructions below:

1. Go to **https://cuvpn.clemson.edu**
2. Login using your **Clemson username and password.**
   Note: Do not put @clemson.edu on the end.
3. You might get a DUO two factor authentication request.
4. If you have the **correct** password, you will see a message that says **"Welcome to the Clemson Network, you are in the CUVPN group."**
5. If you have an incorrect password, you will see an error that says **"Login failed."**
   Note: In this case, you can come to the **CCIT Support Center** on the 2nd floor of Cooper Library or call at **(864)656-3494** for assistance with resetting your password.

Online URL: https://hdkb.clemson.edu/phpkb/article.php?id=69