

## Overview: Citrix connection timeouts

652 Sam Beckler October 17, 2023 [Connection Issues](#)

To optimize resource delivery CCIT has configured default connection timeouts for resources in Citrix.

Session Type	Description	Idle Disconnect	Disconnect Logoff	Shutdown after logoff
Shared Application	Standard model for application delivery. You are using this if you launched just an application from CUApps.	1 hours	3 hours	n/a
Shared Desktop	A shared desktop where multiple users are logged into one Server OS.	1 hours	3 hours	n/a
Non-Persistent Desktop	Single desktop designed to simulate a lab experience.	1 hours	3 hours	immediate
Private Desktop	Personal desktop designed to simulate a personal PC experience.	4 hours	7 days	4 hours
Physical Lab	Physical lab computers on campus used for covid-19	1 hour	1 hour	n/a

Citrix Workspace App Logoff timeout: 60 minutes

Idle Disconnect	Amount of time and uninterrupted user device connection to a workstation or application will be maintained if there is no input from the user.
Disconnected Logoff	How long a disconnected workstation can remain before the session is logged off.

Online URL: <https://hdkb.clemson.edu/phpkb/article.php?id=652>