

Citrix Receiver - password1 password2 bug

645 Matt Rector February 20, 2019 [Connection Issues](#)

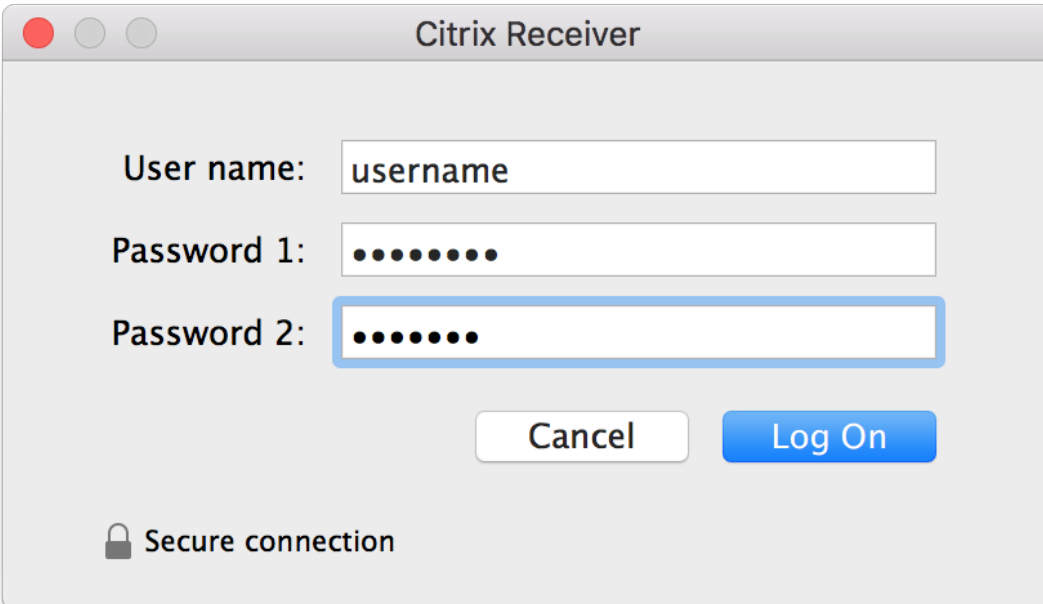
The Citrix Receiver may request password 1 and password 2.

Password 1 is the duo passcode

Password 2 is your Clemson password

Duo Passcode options (registered devices):

1. Type “push” to get a Duo Mobile app prompt (most Common)
2. Type “sms” to receive text passcodes
3. Type “phone” to receive a call
4. Type your six-digit One-Time Passcod




Citrix Receiver

User name:

Password 1:

Password 2:

 Secure connection

This is a known issue, we are working to resolve it.

Online URL: <https://hdkb.clemson.edu/phpkb/article.php?id=645>