

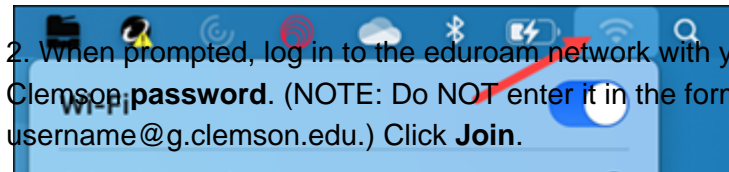
How To: Connect to eduroam on your Computer

Article Number: 637 | Last Updated: Wed, Mar 8, 2023 at 9:12 AM

To connect to Clemson's wireless network, eduroam, please follow the instructions below for your operating system.

MAC OS

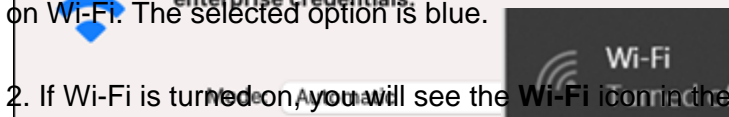
1. Click on the **Wi-Fi** icon in the top menu. Select **eduroam**.



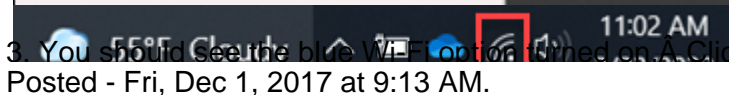
2. When prompted, log in to the eduroam network with your Clemson **username@clemson.edu** and Clemson **password**. (NOTE: Do NOT enter it in the format of a Gmail address, i.e. username@g.clemson.edu.) Click **Join**.

WINDOWS 10

1. On the Windows taskbar in the lower right side of the screen, you will see a network icon. If it looks like an airplane, then your computer is in airplane mode. If you click on it, you can switch it to Wi-Fi mode by clicking on Wi-Fi. The selected option is blue.

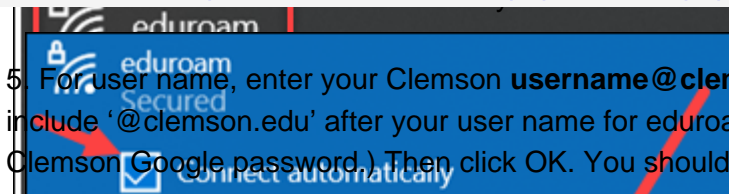


2. If Wi-Fi is turned on, you will see the **Wi-Fi** icon in the taskbar as shown below. Click on it.



3. You should see the blue **Wi-Fi** option turned on. Click on the **eduroam** network.

Online URL: <https://hdkb.clemson.edu/phpkb/article.php?id=637>



5. For user name, enter your Clemson **username@clemson.edu** and your Clemson **password**. (You must include '@clemson.edu' after your user name for eduroam to connect. Do not use @g.clemson.edu or your Clemson Google password.) Then click OK. You should connect.

CHROMEBOOK

To connect to eduroam on a Chromebook, please follow the steps below:
In order to log onto a Chromebook you will need an internet connection.

1. Open the dropdown menu next to **Select a network**.
2. Choose **eduroam** and the **Join Wi-Fi**

3. Settings are as follows:

EAP method: **PEAP**

Phase 2 authentication: **MSCHAPv2**

Server CA certificate: **Default** (note: you have to select from drop down)

User certificate: None installed

Identity: **username@clemson.edu** (be sure to include @clemson.edu)

Password: use your Clemson or Canvas/iroar **password**

Anonymous identity: leave blank

Click **Connect**. If you have more questions, email ITHELP@clemson.edu or call 864-656-3494.

