Lecture Capture Transition FAQ

550 Faye Buckley June 1, 2017 [Lecture Capture](#)

Lecture Capture Transition

 [1) Why is the university changing its lecture capture software?](#)

In Summer 2015 a taskforce composed of Echo 360 unit owners, CCIT, and Clemson Online was formed to evaluate our current lecture capture system. This task force created a list of requirements for the future of lecture capture. These requirements led to Clemson Online piloting MediaSite in the Fall of 2015. The MediaSite pilot was unsuccessful. At that time Echo360 was introducing their new Active Learning Platform. The Active Learning Platform was piloted in the Spring 2016 and Fall 2016 at Greenville One, Zucker, the Watt Center and in the Auditorium of Freeman Hall. During this time several system issues were identified and it was determined that the Echo 360 Active Learning Platform would not be a viable solution. Clemson was told by Echo 360 that the product we currently use would no longer be supported after May 2017. So Clemson Online and CCIT worked together with the Provost's Office to determine a solution that would cause the least amount of impact to our customers due to the Canvas transition. Since Ensemble is our other media solution and many faculty/staff are already familiar with this system, we decided to expand on this solution and begin using the Ensemble Studio solution for lecture capture. We also have a large contingency of Camtasia users on our campus as well. In comparing the Echo 360 and Adobe Presenter, and Adobe Captivate licenses we realized these tools offered similar feature sets. So we decided to standardize on one platform. The new platform that we will use for personal capture will be Camtasia Studio. Camtasia Studio offers screen capture capabilities similar to Echo 360, Adobe Presenter and Captivate. However, it also offers editing capabilities that the other tools lacked. The files produced can be saved as MP4's which offers more mobile compatibility and doesn't require Flash for playback which was a limitation of the other tools. The flow of work will result in a direct integration with Canvas providing a better workflow for faculty and students.

 [2) What does the future of lecture capture look like for Clemson?](#)

- Adobe Presenter, Adobe Captivate and Echo 360 will be replaced by Camtasia Studio.
- Echo 360 Classroom Capture will be replaced by Ensemble Studio.
- Cisco Meeting Server will bring additional functionality for web and video conferencing through codecs.

3) When will the new system be available?

- Camtasia - currently available for download from the CCIT Web Downloads page
- Ensemble Studio - early April
- Cisco Meeting Server - is currently available in Beta. Anyone interesting in testing this system out can contact ITHELP@clemson.edu .

4) Is Clemson Online offering any training to help faculty make the transition?

Yes, we are offering multiple training sessions. To review our offerings or sign up for a training session, visit www.clemson.edu/online/events .

5) When do I have to start using Camtasia and Ensemble Studio?

Camtasia can begin being used now. The license has been purchased and CCIT has made it available on their Web Downloads page for faculty, staff and students for download as well as in all the labs. Ensemble Studio will be available for a select group of individuals in the Summer 2017. The main rollout to campus will be in the Fall 2017.

[6) Will I still be able to use my Adobe Presenter License?](#)

No. Our Adobe Presenter license has ended. This software should be removed from your computer.

[7) Will I still be able to use my Adobe Captivate License?](#)

No. Our Adobe Captivate license has ended. This software should be removed from your computer.

[8) Will there be any training to help faculty make the transition from Echo 360 Classroom Capture to Ensemble?](#)

Yes, we are offering multiple training sessions. To review our offerings or signup for a training session, visit www.clemson.edu/online/events . Departments may also submit a request to ITHELP@clemson.edu to receive training for a group of people.

[9) Will there be any training to help faculty make the transition from Echo 360 Personal Capture to](#)

[Camtasia Studio?](#)

Yes, we are offering multiple training sessions. To review our offerings or signup for a training session, visit www.clemson.edu/online/events . Departments may also submit a request to ITHELP@clemson.edu to receive training for a group of people.

[10) Will there be any training to help faculty make the transition from Adobe Presenter to Camtasia Studio?](#)

Yes, we are offering multiple training sessions. To review our offerings or signup for a training session, visit www.clemson.edu/online/events. Departments may also submit a request to ITHELP@clemson.edu to receive training for a group of people.

Online URL: https://hdkb.clemson.edu/phpkb/article.php?id=550