

Repeatedly Prompted to Update Information

543 Christopher Nixon May 24, 2017 [Accounts and Access](#), [iRoar](#)

When logging into a Clemson system, you may be presented with a screen that includes this:



It's time to update your
information

Please visit [my.Clemson](#) to update your
information.

You will be shown this message every time you
log in until you have updated your information.

You may [skip to your destination](#).

Need help? Visit the [CCIT Support Center](#), Email
ITHELP@clemson.edu or call [\(864\) 656-3494](tel:(864)656-3494).

[Reset Password](#)

While this may appear to be a request to reset your password, it is actually referring to your information that Clemson has, such as address and emergency contacts. Employees are required to update this information or confirm that the current information is correct once per year. Students are required to update and/or confirm this information three times per year. You are not required to reset your

password.

Online URL: <https://hdlb.clemson.edu/phpkb/article.php?id=543>