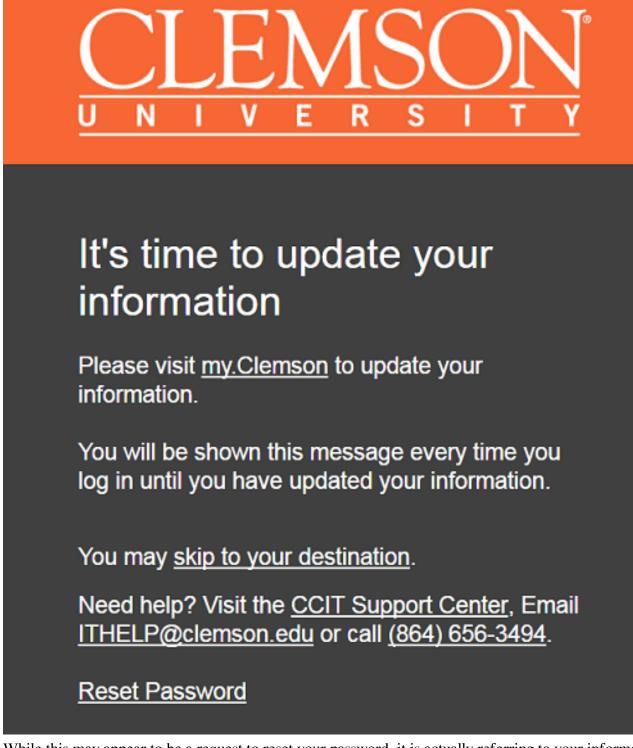
Repeatedly Prompted to Update Information

543 Christopher Nixon May 24, 2017 <u>Accounts and Access</u>, <u>iRoar</u> When logging into a Clemson system, you may be presented with a screen that includes this:



While this may appear to be a request to reset your password, it is actually referring to your information that Clemson has, such as address and emergency contacts. Employees are required to update this information or confirm that the current information is correct once per year. Students are required to update and/or confirm this information three times per year. You are not required to reset your

password.

Online URL: <u>https://hdkb.clemson.edu/phpkb/article.php?id=543</u>