

How to map a Clemson network drive

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Mapping file storage in Windows 10 for Non-Domain Machines, Mac OS

Note: Off campus users will need to connect to the Clemson VPN service before following instructions.
<https://hdkb.clemson.edu/phpkb/article.php?id=64>

If your computer is not already connected to the network drive you need to access, here are some of the drives available (depending on your role):

H: \group.clemson.edugroup (for employees in some groups)

R: \software.clemson.edusoftware (software repository - available to students, faculty, and staff)

U: \home.clemson.eduhomes (personal home directory)

For others, request information from your group

Windows 10:

- Click **File Explorer**.
- Select **This PC** in the Left-hand Navigation Pane. If your Navigation Pane is missing, Click **View** Tab at the top of the File Explorer window.
- Click **Computer** Tab in the Ribbon. If you would like your Ribbon to stay open Double Click Computer Tab.
- Then click **Map Network Drive**.
- Select the drive letter you wish to map the group storage to.
- In the folder section type: \home.clemson.eduhomes for your personal storage.
- In the folder section type: \group.clemson.edugroup for Departmental storage.
- In the folder section type: \group.clemson.edugrouppplsoft for Financial information.
- In the folder section type: \software.clemson.edusoftware for the Software Repository.
- Check **Reconnect at sign in** if you want it every time you log in.
- Click connect using different credentials. Then a Windows Security box should appear, input your university email address in their respective fields and click OK.
- Click **Finish** to map the drive.
- For more details and screen shots visit: <https://hdkb.clemson.edu/phpkb/article.php?id=345>

Windows 11:

- Click **File Explorer**.
- Select **This PC** in the Left-hand Navigation Pane. If your Navigation Pane is missing, Click **View** Tab at the top of the File Explorer window.

Navigation Pane.

- Click on **See more** (the three dots on the right side of the top ribbon).
- Then click **Map Network Drive**.
- Select the drive letter you wish to map the group storage to.
- In the folder section type: **\home.clemson.eduhomes** for your personal storage.
- In the folder section type: **\group.clemson.edugroup** for Departmental storage.
- In the folder section type: **\group.clemson.edugrouppplsoft** for Financial information.
- In the folder section type: **\software.clemson.edusoftware** for the Software Repository.
- Check **Reconnect at sign in** if you want it every time you log in.
- Click **connect using different credentials**. Then a Windows Security box should appear, input your university email and password **into** their respective fields and click **OK**.
- Click **Finish** to map the drive.

Mac OS:

- Open **Finder** by clicking on the icon.
- In Finder, click on --> **Go** --> **Connect to Server**.
- In the Server Address box type **smb://home.clemson.edu/homes** for your personal space.
- In the Server Address box type **smb://group.clemson.edu/group/pplsoft** for Financial information.
- In the Server Address box type **smb://group.clemson.edu/group** for Department storage.
- In the Server Address box type **smb://software.clemson.edu/software** for the Software Repository.
- Click **Connect**.
- When presented with Login screen enter your Clemson ID and password.
- For more details and screen shots visit: <https://hdkb.clemson.edu/phpkb/article.php?id=349>.

If you have more questions, email ITHELP@clemson.edu or call 864-656-3494.

Online URL: <https://hdkb.clemson.edu/phpkb/article.php?id=526>