Duo - Enrollment

495  Michael Belanger  March 22, 2023  Two-Factor Authentication

In order to self-enroll in Duo two factor authentication, you will need to visit Clemson’s Duo Device Management Portal at https://2fa.clemson.edu.

1. Get Started

Click on Get Started. If you are asked to log in, supply your Clemson username and password. Click on Proceed to Registration.

![Ready to get started?](image)

2. Protect your Clemson Account

Click on Start setup.
Select the type of device you would like to enroll and click **Continue**. We recommend using a smartphone for the best experience, but you can also enroll a tablet or Security Key.
4. Enter your phone number

Select your country from the drop-down list and type in your phone number. Use the number of your cell phone that you will have with you when you are logging in to a Duo-protected service.

Then make sure that you entered it correctly, and check the box verifying your phone number is correct. Once a valid phone number is entered, a green checkmark appears. Click on Continue.

If you're enrolling a tablet you will not be prompted to enter a phone number.
5. Verify that you own the phone associated with the number that you entered

Select **Text me** and you should receive a 6-digit code on your phone. Type in the 6-digit code and click **Verify**. Then click **Continue**.

6. Choose Platform

Choose your device’s operating system and click **Continue**.

If you cannot install an app on your device (even if it is an iPhone or one of the below listed types), you can choose **other** and you will be able to proceed to step 7 without installing the app.
7. Install Duo Mobile

Why use Duo Mobile?

- It is fast & easy
- Works in any country
- Does not require cell service

Duo Mobile is an app that runs on your smartphone and helps you authenticate quickly and easily.

Follow the platform-specific instructions on the screen to install Duo Mobile. After installing the app on your phone, return to the enrollment window and click **I have Duo Mobile installed.**
8. Activate Duo Mobile

Activating the app links it to your account so you can use it for authentication.

On iPhone and Android, activate Duo Mobile by scanning the barcode with the app's built-in barcode scanner. The Duo app may ask for access to your device’s camera. You should choose ‘allow’ in order to successfully scan the barcode.

Follow the platform specific instructions for your device. The Continue button is clickable after you scan the barcode successfully.
If you cannot scan the barcode, click **Or, have an activation link emailed to you instead** and follow the instructions.

9. My Settings & Devices
You can use **Device Options** to give your phone a more descriptive name, or you can click **Add another device** to start the enrollment process again and add a second phone or another authenticator.

If this is the device you will use most often with Duo, then you may want to enable automatic push requests by changing the **When I log in:** option and changing the setting from **Ask me to choose an authentication method** to **Automatically send this device a Duo Push** and click **Save**. (Most smartphone users will select **Automatically send this device a Duo Push**.) With one of the automatic options enabled, Duo automatically sends an authentication request via push notification to the Duo Mobile app on your smartphone.

![My Settings & Devices](https://hdkb.clemson.edu/phpkb/article.php?id=495)

**Congratulations!**

Your device is ready to approve Duo authentication requests. Click **Send me a Push** to give it a try. All you need to do is tap **Approve** on the Duo login request received on your phone.

If you have more questions, email ITHELP@clemson.edu or call 864-656-3494.

**Online URL:** [https://hdkb.clemson.edu/phpkb/article.php?id=495](https://hdkb.clemson.edu/phpkb/article.php?id=495)