

# HOW TO: Open RDP files on systems running the Anniversary Update

455 Faye Buckley July 11, 2017 [Software & Hardware](#)

Problem:

After manually upgrading Windows 10 to the Anniversary version, even though Remote Desktop Connection functions, created ones will not.

Solution:

1. Type **display** in the search box.
2. Select **Display Settings**.
3. You'll see a text in red "**A custom scale factor is set**".
4. Click on the text underneath "**Turn off custom scaling and sign out**".
5. Sign back in.
6. MSTSC should now work and RDP file passed as a parameter.

Online URL: <https://hdkb.clemson.edu/phpkb/article.php?id=455>