

HOW TO: Accessing a disabled Google Apps for Education account

431 Christopher Nixon September 16, 2016 [Email and Messaging](#), [Google Apps](#)

Accessing a disabled Google Apps for Education account

If this is the first time you have attempted to access your Google Apps for Education account but are unable, then please go to the Email Control Panel at http://www.clemson.edu/email_forwarding. Select the box "Use Google Apps for Education." You will be asked to accept the Google requirements, and then be provided a new Google password. You can then log into g.clemson.edu with your Clemson username and the temporary password provided. Remember to go to the settings and set your password to a new, permanent password.

If this is still not working, or if you are unable to access your account but you have in the past, then there may be a problem with your account and you will need to send an email to 'ithelp@clemson.edu'. Alternatively, you may call the CCIT Support Center at 864-656-3494.

If you wish, you can also forward your Clemson email to your Google Apps account by checking the box "Deliver email to my Google Apps for Education mailbox (g.clemson.edu)" on the [Email Control Panel](#).

Online URL: <https://hdkb.clemson.edu/phpkb/article.php?id=431>