

## Getting Started with Jabber on iPhones

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Before installing Jabber, you need to email [ITHELP@clemson.edu](mailto:ITHELP@clemson.edu) and request a Jabbar profile for your phone type. Include this information in your email: Name Username Your 10 digit phone number What kind of phone (iPhone or Android) After you have your profile for your phone, proceed with these steps. Go to your phone's Apps store and search for **Jabber**. When you find it, tap on **Get**.

You may be asked about Jabber accessing your contacts. Answer **Don't Allow** or **OK**. You may be asked if you want Jabbar to send you notifications. Answer **Don't Allow** or **Allow**. You may be presented with the Cisco Jabber license agreement. Click on **Accept**. You may now see some get Cisco Jabber Business. Tap on the **microphone icon** **left three times**. You may now be asked if Jabbar can access your **OK**. Now it is time to sign in. Enter your Clemson [username@clemson.edu](mailto:username@clemson.edu) [username@company.com](mailto:username@company.com) and click **Continue**.

The username given on the previous screen will automatically fill in on the next screen. Click on Password to enter your Clemson **password** and click on **Sign In**.

You will be given instructions on notifications. Click **OK**. Now you may be asked about Touch ID Authentication. Answer **No** or **Yes**. Jabber will now open. Click **DONE** after reading the initial message. Note that clicking on the **circle with your initials** will show you your profile options.

Contacts, Calls, or Meetings across the bottom of the screen. If you select Calls, it will show recent calls. Or you can click **Keypad** at the top to get a keypad where you can put in a number to call.

This is what the Keypad looks like. You can type in the number or tap the buttons. Then tap the **green call button** to make the call. If you select contacts, note the **+** in the upper right hand section of the screen where you can add new contacts.

If you are having trouble with Jabber, one option is to reset it. To do that, log out of the Jabber app. Then re-open the App and click on **Reset Jabber**.

[Click here to learn about installing Jabber on a computer.](#) [Click here to learn about installing Jabber on an Android phone.](#) [Click here to learn more about using Jabber.](#) If you have more questions, email [ITHELP@clemson.edu](mailto:ITHELP@clemson.edu) or call [864-656-3494](tel:864-656-3494).

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