VoiceMail Pin Reset for VOIP Phones

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To change or reset a forgotten VoiceMail PIN on a Cisco VOIP phone, Please go to
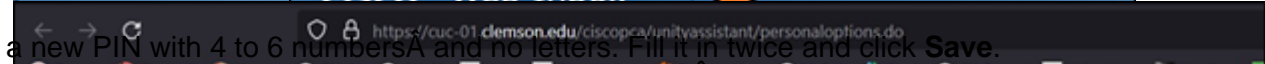https://cuc-01.clemson.edu/inbox/. If you are off-campus you will need to be connected to the Clemson VPN.

Fill in your **Clemson User Name** and **Password** and click on **Sign In**. Â Once you are logged in, click on the blue

Settings Icon. Click on the

Passwords menu and select **Change PIN**. Â Now chose

a new PIN with 4 to 6 numbersÂ and no letters. Fill it in twice and click **Save**.

Â If the voicemail system likes your password, you get

the following confirmation. Â Â For

further assistance please send an email to: telecomservices-l@clemson.edu Â Â

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Online URL: https://hdkb.clemson.edu/phpkb/article.php?id=2556