

HOW TO: Checking Your Paw Prints Balance

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Print quotas are reset at the beginning of every semester (usually 1-2 days before the start of classes) but **you will not see your account updated with the new amount until you submit your first print job of the semester**. You can use the following methods to check your print quota: Logging into or swiping your TigerOne ID card at one of the PawPrints release stations Using the my.Clemson app on your iOS/Android device, or by going to this link: <https://my.clemson.edu/#/pawprints> Using the PawPrints MobilePrint website at this link: www.clemson.edu/onlineprinting If the amount in your account looks incorrect after you have submitted a print job, please contact ithelp@clemson.edu.

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Online URL: <https://hdkb.clemson.edu/phpkb/article.php?id=234>