

How to contact Qualtrics Support

Article Number: 2143 | Last Updated: Tue, May 17, 2022 at 2:19 PM

Please log in to your [Qualtrics](#) account as normal. Then use these steps to contact Qualtrics Support.

1. Click the **Help** button (Question mark within a circle) in the upper right of the page. 2. Click on **Contact Support**. 3. Click on **Sign out of all accounts**. 4. Click on **Sign in with SSO**. 5. Enter **Clemson** in the Organization ID field and click **Continue**. 6. Click on **I have a different support request**. 7. For the **Select a product** you need to select **Survey Platform**. 8. Select the method of communication you prefer. If you have more questions, email ITHELP@clemson.edu or call 864-656-3494.

Posted - Tue, May 4, 2021 at 9:35 AM.

Online URL: <https://hdkb.clemson.edu/phpkb/article.php?id=2143>