

Alumni Information

Article Number: 1758 | Last Updated: Wed, Oct 21, 2020 at 11:37 AM

Â **Username** In accordance withÂ [Clemson University's Username and Password Policy](#), one year after graduation, your Clemson Username will be deactivated. This means all your access to Clemson student resources will no longer be available. We suggest you prepare with the following steps: Backup all of your personal data on your laptop and bring it by the CCIT Customer Support Center in the Cooper Library for a final hardware check and re-image. Save a copy of your unofficial transcript.Â **After your Username is deactivated, you will no longer be able to access your unofficial transcript.**Â Instead, you will have to request an official copy for a fee, as directed by the Registrar'sÂ [transcripts page](#). Save a copy of your tax records.Â **After your Username is deactivated, you will no longer be able to access iRoar for your billing information.**Â If your account is deactivated and you need to get these records, contact CCIT at (864)656-3494. **Software** All Clemson University students have access to Microsoft Office as part of Clemson University's site licensing agreement. Our agreement also allows us to reinstall Microsoft Windows on your laptop when the need arises.Â **Once you graduate, you will no longer qualify to reinstall Clemson's site-licensed software.**Â To avoid having to pay full-price for this software if you need it in the future, you should visit the Clemson Computer Store to purchase a copy of Microsoft Windows and Microsoft Office at a greatly reduced, academic rate. The Computer Store is located in the Edgar Allen Brown Student Union and may be contact at 864-656-1563 for the latest prices. **Email Google Apps for Education (<http://g.clemson.edu>)** Since fall 2008, all new students have been automatically provisioned with a Google Apps account. An important feature is that your Google Apps account will be available indefinitely. After you graduate, you should have people send email to username@g.clemson.edu. Please note thatÂ **forwarding of username@clemson.edu will cease soon after your username is deactivated**, so make sure to let all your contacts know they should be sending to @g.clemson.edu instead of @clemson.edu. **Other Questions** If you have any questions or need assistance with any of the things mentioned on this page, please feel free to emailÂ ITHELP@clemson.eduÂ or call the CCIT Support Center at 864-656-3494.

Posted - Wed, Aug 26, 2020 at 10:49 AM.

Online URL: <https://hdkb.clemson.edu/phpkb/article.php?id=1758>