ERROR: Windows Boot Camp Install

161 Sam Beckler February 20, 2015 <u>Software & Hardware</u> Failed to find a valid network adapter

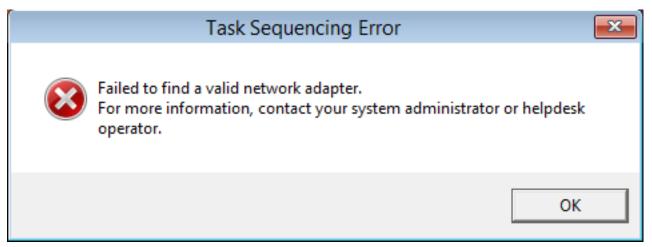
No Ethernet Connection

Not on Campus message

Computer does not have a valid network registration (Netreg)

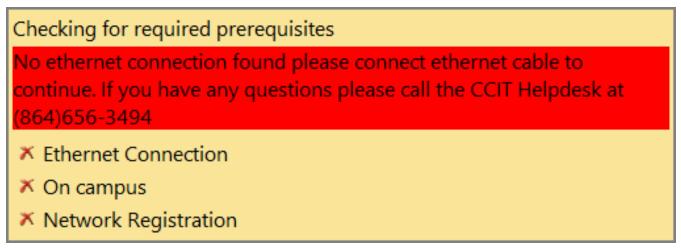
Failed to connect to server to complete Windows setup

Failed to find a valid network adapter



You will see this message if your computer does not have a network adapter installed. If you do not have an Ethernet connection on your laptop you can use an Apple branded Thunderbolt (preferred) or USB Ethernet dongle. Connect dongle and press OK to restart and continue.

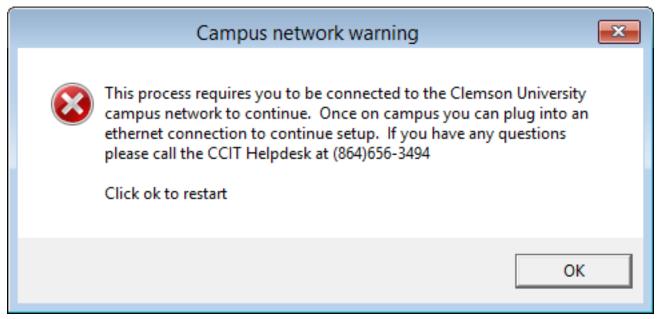
No Ethernet Connection



You will see this message if your computer does have an Ethernet network connection, but it may not be

plugged in. Please connect check your Ethernet connection. You may need to unplug wait a few seconds to plug back in. If you continue to have this issue the cable you are using could be bad try using another Ethernet cable. If you still have an issue you can try another Ethernet port on the wall if that still does not work you may need to contact the CCIT Support Center for assistance.

Not on Campus message



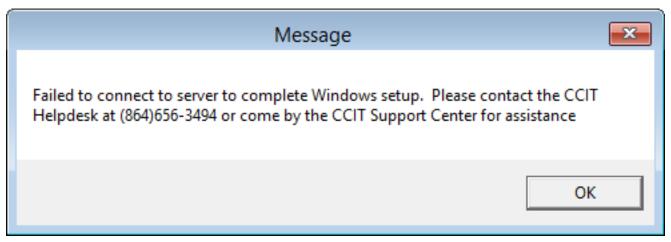
You will see this message if you are not connected to the main Clemson University network. This process is paused at this point once on Campus you only need to connect to an Ethernet jack and setup will continue.

Computer does not have a valid network registration (Netreg)



Your Ethernet connection must be registered in order to gain network access to Clemson University resources. Click yes to register your Ethernet connection following the on screen prompts.

Failed to connect to server to complete Windows setup



There was a communication problem with the imaging server and setup was unable to start. This problem has to be resolved by a member of CCIT. Starting over will most likely result in the same error. Please contact the CCIT Support Center for assistance.

Online URL: https://hdkb.clemson.edu/phpkb/article.php?id=161