

# Clemson Apple Laptop Setup

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*\*If videos do not load, refresh the page*

If you have an Apple (Mac) laptop, follow along to ensure your laptop is properly set up for use at Clemson and to find important information about the Clemson computing environment.

If you are an experienced user and prefer a text version, there is a .PDF file attachment at the bottom of the article. You may find it useful to print this (two pages) as you go through the videos.

## SETTING UP DUO TWO-FACTOR AUTHENTICATION

Some Clemson services, like iRoar, require you to sign in using Two Factor-Authentication (2fa) through Duo. See how to set up 2fa through Duo.

- To get started, go to <https://2fa.clemson.edu>
- Install Duo Mobile on mobile devices from the Apps store.

## HOW DO I CONNECT TO WI-FI?

## **CITRIX**

Citrix allows Clemson users to use software that is not installed on their computers.

[Click here for an article on how to install and set up Citrix.](#)

## **INSTALLING THE COMPANY PORTAL**

The Company Portal is used to install most of the software you will need on campus.

[Click here for instructions to install Company Portal on a Mac](#)

[Click here for instructions on how to use Company Portal](#)

## **SIGNING IN TO OFFICE 365**

Microsoft Office is one of the many pieces of software provided to you by Clemson.

If you are opening it for the first time, you will need to sign in and set up your Clemson Account. The important thing to remember is that you need to use your Clemson user name @clemson.edu (do not use a g.clemson.edu).

[Click here for an article on how to set up a Clemson account on a newly installed Microsoft Office \(including one installed in Company Portal\).](#)

If you previously installed Office and used it using a personal or different kind of Microsoft account, [click here for an article on how to change it to use your Clemson account.](#)

## **CONNECTING TO THE CLEMSON NETWORK FROM OFF-CAMPUS (VPN)**

Some Clemson resources require you to be connected to Clemson's network for access. If you are off-campus, you can still virtually connect to Clemson's network by VPN. See how to access the Clemson network from off-campus using Cisco AnyConnect.

- Open a web browser and navigate to <https://cuvpn.clemson.edu>
- Connect using your Clemson user name and Clemson password

## **PRINTING ON CAMPUS**

Clemson provides printers all over campus for students to use.

- Install the PaperCut driver from the Company Portal or
- Go to <https://download.clemson.edu/#papercut> to download the PaperCut driver.
- Note: using PaperCut from off-campus requires using the Clemson VPN.

[PaperCut 101](#)

[Clemson PaperCut Overview](#)

[Plotting with PaperCut](#)

## HOW DO I GET HELP?

Need some more help? Don't worry, Clemson Computing and Information Technology (CCIT) has you covered.

Go [here](#) to find out more about the ways to get help when you need it from CCIT.

If you have more questions, email [ITHELP@clemson.edu](mailto:ITHELP@clemson.edu) or call 864-656-3494.

Online URL: <https://hdkb.clemson.edu/phpkb/article.php?id=1520>