

## Incoming Student Information

Article Number: 1464 | Last Updated: Fri, Jul 2, 2021 at 11:58 AM

When becoming a full-time student at Clemson University you will probably encounter some new technical terms and procedures. To help you with this process, the CCIT Customer Support Center has compiled this summary of some of the things you'll need to know. [Username, Password, and XID number](#)

Every Clemson student has a username, password and XID number, how do you find yours?

### [Email](#)

Every Clemson student has a Clemson email account, what's yours?

### [Two Factor Authentication](#)

Protect your Clemson account and personal information with two-factor authentication.

### [Your Laptop](#)

How do you set up your laptop for the Clemson environment?

How do you purchase a laptop if you don't have one?

What laptops are recommended for use at Clemson?

How do you get help for your laptop's hardware and software?

### [More Info and Contacts](#)

What other information would be good to know? How can I contact people with whom I need to talk?

### [Parents' Information](#)

What information do parents of incoming Clemson students need?

### [Computer Training](#)

[Can I get instructor led training on computing topics?](#) If you have more questions, email [ITHELP@clemson.edu](mailto:ITHELP@clemson.edu) or call 864-656-3494.

Posted - Tue, Jul 21, 2020 at 10:02 AM.

Online URL: <https://hdkb.clemson.edu/phpkb/article.php?id=1464>