Remote Access to a Clemson managed Windows computer from a Mac

1282 Laurie Sherrod August 3, 2022 <u>Accounts and Access</u>, <u>Network</u>, <u>Phones and Cable</u> HOW TO CONFIGURE MICROSOFT REMOTE DESKTOP TO REMOTELY ACCESS A WINDOWS PC FROM A MAC

If you need access to your Clemson managed Windows computer from off campus, here are instructions to do this on a Mac.

Click on the Apple logo in the top left corner of your screen and open the App Store.

About This Mac	1
System Preferences	
App Store	
Recent Items	•
Force Quit App Store	7.6#0
Sleep	
Restart	
Shut Down	
Lock Screen	^#Q
Log Out Student	企業Q

Search for Microsoft Remote Desktop and download the app.



Enter your Apple ID and password .



Enter the two-factor verification code that is sent to your Apple device.



Navigate to the Applications folder and open **Microsoft Remote Desktop** and proceed through the opening prompts. You may be asked if you want to share technical information with Microsoft to help them improve the product, asked to access your microphone and asked about accessing the camera on your computer. Answer based on your needs.

Prefe	rrences	Desktop	Applicat	ions	4
Favorites	Name	 Date Modified 	Size	Kind	
Recents	🥦 Mail	Feb 11, 2020 at 10:57 AM	26.9 MB	Application	
X Ann Factions	Maps	Feb 11, 2020 at 10:57 AM	12.4 MB	Application	
- Applications	C Messages	D 11, 2020 at 10:57 AM	10.9 MB	Application	
E Desktop	Microsoft Excel	Today at 12:37 PM	1.76 GB	Application	
P Documents	S Microsoft OneNote	Today at 12:37 PM	1.03 GB	Application	
Onestado	Microsoft Outlook	Today at 12:37 PM	2.08 GB	Application	
O Downloads	Microsoft PowerPoint	Today at 12:37 PM	1.65 GB	Application	
Locations	Ø Microsoft Remote Desktop	Today at 9:46 PM	51.6 MB	Application	
() Install mac	S Microsoft Teams	Today at 12:37 PM	202.2 MB	Application	
instail mac	Microsoft Word	Today at 12:37 PM	2.25 GB	Application	
□ Shared ≜	Mission Control	Feb 11, 2020 at 10:57 AM	914 KB	Application	
□ softwar ≜	🖉 Music	Feb 11, 2020 at 10:57 AM	99.7 MB	Application	
Buland	8 News	Feb 11, 2020 at 10:57 AM	8.9 MB	Application	
Wetwork	D Notes	Feb 11, 2020 at 10:57 AM	16.1 MB	Application	
Tags	 OneDrive 	Today at 12:37 PM	74.2 MB	Application	
Bad	S Photo Booth	Feb 11, 2020 at 10:57 AM	5.4 MB	Application	
Neu	Photos	Feb 11, 2020 at 10:57 AM	44.9 MB	Application	
Orange	Podcasts	Feb 11, 2020 at 10:57 AM	29.2 MB	Application	
Yellow	To Preview	Feb 11, 2020 at 10:57 AM	40.2 MB	Application	
	Q QuickTime Player	Feb 11, 2020 at 10:57 AM	15.2 MB	Application	

Once **Microsoft Remote Desktop** is open, click on the application name in the top left corner and select **Preferences**.



Connections Window

ndow Help



Select Gateways.



Enter **msrdp.clemson.edu** for the Gateway name, **Clemson University** for the Friendly name, and **Use PC User Account for the user account**. Click the **Add** button.

-	Add a Gateway	11
	Gateway name:	msrdp.clemson.edu
	Friendly name:	Clemson University
	User account:	Use PC User Account
		Cancel Add tered.
+ -		

On Microsoft Remote Desktop screen, click Add PC.



On the next Microsoft Remote Desktop screen, enter your PC name as recorded from the PC you want to connect to - ending in **.campus.cu.clemson.edu** . Select the Gateway **Clemson University** .

-	Add BC		•
	Abbro		
	PC name:	ComputerName.campus.cu.clemson.edu	
	User account:	Ask when required	
a coltant	General	Display Devices & Audio Folders	
CUR-BL	Eriandly name:	Dational	
	Conversion of the second secon	Count DOs	
	Group:	Samo PCS	-
	Gateway:	Clemson University	
		Bypass for local addresses	
		Reconnect if the connection is dropped	
		Connect to an admin session	
		Swap mouse buttons	

Select **Display** and change any appropriate settings. For instance, if you'd prefer the remote session to be in a separate window rather than in full screen mode you can change those settings here.

Click Add at the bottom of the screen.



Double-click on the computer you wish to start a remote session.



When prompted, enter your Clemson University username in the format **username@clemson.edu** and your Clemson University **password**. Click **Continue**.

Conn	Enter Your User A	count	
ccit-a	This user account v	vill be used to connect to ccit-admin-	
Confi	(gateway).		
	Username:	username@clemson.edu	el
Pas	Password:	••••••	
		Show password	

Next you should receive a **DUO push** prompt to your previously configured DUO app (usually on a phone, tablet or watch). Allow the DUO push.

When the Certificate prompt appears, select Show Certificate.

6	You are connecting to the RDP host t2.campus.cu.clemson.edu". The c root certificate. Your connection m continue?	t "ccit-admin- ertificate couldn't be verified back to a ay not be secure. Do you want to
	Show Certificate	Cancel

Select Always trust... and then click Continue.

You are connecting to the RDP host "ccit-admin- t2.campus.cu.clemson.edu". The certificate couldn't be verified back to a root certificate. Your connection may not be secure. Do you want to continue?
"CCIT-ADMIN-T2.CAMPUS.CU.CLEMSON.EDU" when connecting to "ccit-admin-t2.c.
MIN-T2.CAMPUS.CU.CLEMSON.EDU
0
CCIT-ADMIN-T2.CAMPUS.CU.CLEMSON.EDU
Self-signed root certificate
Expires: Thursday, July 16, 2020 at 12:19:43 PM Eastern Daylight Time
This continuate has not been vermed by a time party

Enter your Mac password when prompted and click Update Settings.

Trust Settin	gs.
Enter your pas	sword to allow this.
User Name:	Mac Username
Password:	•••••
	Cancel Update Setting

The remote session to your Windows PC should begin.

For more information about Clemson remote work options, see https://ccit.clemson.edu/working-remotely/

If you have any issues or questions, please contact the CCIT Support Center at 864-656-3494, <u>ithelp@clemson.edu</u>.

Online URL: <u>https://hdkb.clemson.edu/phpkb/article.php?id=1282</u>